

Frequently Asked Questions: Curriculum Smart Card

1. **What is Curriculum Smart Card? How is it helpful to the Child?**

Curriculum Smart Card is in the form of a Micro SD Card with 32 GB of Class 10 Storage, loaded with Enhanced Digital Content. This Digital Content provides rich Visualization of the Child's Annual Curriculum through E-Books, Audio & Video data, Animations, Learning games etc. and thereby assists improved learning.

2. **What platforms does this Curriculum Smart Card Support?**

This Application currently works on Microsoft Windows 8.1 or 10 & Android 5 / 6 / 7 Platforms. It does not work on IOS/ Apple platform.

3. **Device Compatibility / Application usage on Smart Phone.**

Smart Card is designed to run on 8" or Above Size Tablets (Windows or Android based) or Windows Devices like Desktops & Laptops for best viewing Experience. However, this also can be run on Android 5/6/7 Smart Phones, though learning experience due to their small screen size would be sub-optimal.

4. **Where do I collect my Curriculum Smart Card?**

Please collect your Smart Card from your respective School Store.

5. **Students from which classes can use this Curriculum Smart Card?**

Curriculum Smart Card is currently designed for Class 4 to 8 in State & CBSE Boards Curriculum.

6. **Using Curriculum Smart Card on school provided Micromax or Lenovo Tablets?**

Students having Micromax or Lenovo Tablets provided by the School in last 3 years must reset their tablet before using with Curriculum Smart Card. They can take the Tablet to their respective school and request their Class Teacher to reset the Tablet. In case of any issue, School can send the Tablets to Head Office for resetting.

7. **How to Install the Application?**

Installing this Application is very simple.

Windows: - Please make sure you are using Windows 8.1 or 10. After you download the Windows Executable from our Website - www.srichaitanyaedu.com, just right click on the Executable & select "Run as Administrator". The application gets installed in few minutes.

Android: - Please make sure you are using Android 5/6/7 platform. After you download the Android APK, just click on APK & enable "Install from Unknown Sources" on your Android Settings. The application gets installed in few minutes on your Device.

8. **Application Login / Registration Process?**

Student/Parent will receive an SMS from the School on their Registered Mobile stating our Website URL & Login Credentials. After the Smart Card is properly inserted in your Device and made readable, launch Varsity Application & type this Login credentials you have received as an SMS. On successful validation of the Credentials, Application takes about 5-6 minutes for loading your license, books & all other content on your Dashboard. Then you are ready to browse Smart Card Content on your Device.

9. **Can we use this Smart Card with Multiple Devices?**

No. Smart Card Application can be installed only in 1 Device. In case, the Student/Parent wants to Change the Device unavoidably, they can call our Customer Support on 040-30001986 for changing Device. This facility can be availed maximum for 2 times in an Academic Year.